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License requests

Ulf Kronsell - 2023-07-03 - [License Requests](#)

1. Log in to the Partner portal through www.skolon.com. Don't have an account?

Contact us: support@skolon.eu

2. Click **License management** in the left menu. If you have received an e-mail about a pending license request you will find the request in this menu. Information about the process follows below.

The screenshot shows the 'License requests' page in the Skolon Partner portal. The left sidebar has a menu with 'Licence management' highlighted. The main content area has a header with 'Licence management / Requests'. Below this is a 'Requests summary' section showing 1 'Requests answered' and 6 'Requests not answered'. To the right are two boxes: 'What you need to do with YES answers' and 'What you need to do with NO answers'. Below these is a table with columns: Organisation, Number of schools, Desired availability, and Response. The table lists two requests from 'Skolonkommunen'.

Organisation	Number of schools	Desired availability	Response
Skolonkommunen	1	2022-06-19	Unanswered
Skolonkommunen	3	2022-06-19	Unanswered

A Skolon license inventory is carried out in collaboration with a school organisation/Skolon administrator when the organisation wants to transfer existing licenses to Skolon, or for you as a partner define a school as a "Skolon school" to enable delivery through Skolon. The inventory helps the organisation to get control of current licenses and to make the most of their digital learning environment. Because of this it is of great importance that you as a partner is familiar with the required actions. This may also increase the usage of your tools.

This is how Skolon license inventory works - 3 steps to follow

1. Notification of license request to partner

When an organisation wants to get their existing licenses transferred to Skolon they make a license request. This request contains information about organisation/schools, Skolon ID, preferred date to get existing licenses transferred to Skolon and contact persons. It is possible for the Skolon administrator to also send requests for specific schools. The notification mail is sent to the e-mail address that is entered into **Settings** in the Partner portal. All requests are listed in the **License requests** section of the **License management** category in the Partner portal.

2. Inform the organisation whether they have licenses from you or not

In the license request there are two buttons available for you to click. If you have active licenses for the organisation/school, click **YES**. You have five (5) working days to assign licenses to the correct schools, allowing the user to access and manage their licenses through Skolon. There may also be a specified date when the organisation requires to have the licenses available in Skolon. In that case the specified date is the date that applies.

If the organisation hasn't purchased any of your licenses, click the **NO**-button. The organisation will then be notified that they do not have any of your licenses.

3. If you click YES: Assign licenses

If you have active licenses for any or all schools in the organisation, you are required to transfer/assign to these schools in Skolon. Assigning the licenses is done through the Partner portal as usual. If you have any questions about license requests or how to assign licenses we are happy to help. Please contact support@skolon.eu